
Switching Patients to Telehealth

Avoid Saying:

Say This Instead:

Would you like to reschedule?



I understand you don't want to come into the office. Let me set you up for a telemedicine visit to address this

Telemedicine is an option you can try.....



It's important we stay on top of your chronic conditions to keep you healthy. Your best option is telemedicine, let's get that set up for you

Would you be interested trying in telemedicine?



This is something the provider can address well with telemedicine

Would you consider telemedicine?



- We are finding telemedicine to be a great way to address this
- A lot of our patients are having a positive experience with telemedicine

No, there is no charge for telemedicine



Currently, your insurance is not charging a copay for telemedicine.